



Whistler Mountain Ski Club Member Guidelines

The Whistler Mountain Ski Club has adopted the following guidelines to provide our parent Members with one document that provides pertinent information, lays out your basic obligations and outlines where you can find Club resources.

Kick Off Meeting - The Club will hold a “Kick-off Meeting” on **TBD**. The Kick-off Meeting will involve all athletes, parents and staff. Attendance at the Kick-Off Meeting is mandatory. Athletes or parents missing the Kick-Off Day will be required to commit to a follow-up meeting in the Club Cabin to cover the materials missed.

Communication Pathways - Coach to athlete/parent communication will be primarily through the TeamPages app. Coach cell numbers and emails are also available through the TeamPages app.

The Club recognizes that from time to time parents will have questions or concerns regarding their athlete or program. The Club provides parents with the following communication pathway:

- first, communicate with your athlete’s coach directly and openly.
- if your athlete’s coach is not able to address the issue, communicate with your age category Lead Coach; and
- finally, if the issue continues to remain unresolved, reach out to the Executive Director in writing to schedule a meeting.

Conduct Protocol - the Club has adopted a Conduct Protocol to achieve our mission of being a center of excellence in the development of champions. The Conduct Protocol has three primary elements:

- the Club’s Statement of [Teamship Values](#), which guide us in our pursuit of excellence in behavior, effort, communication and reputation.
- the Club’s [Athlete Code of Conduct](#) lays out athlete responsibilities, as well as the Club’s minimum expectations for athlete behavior and the repercussions for non-compliance; and
- Respect in Sport for Parents, an online module designed to allow you to recognize and prevent bullying, abuse, harassment and discrimination. The module is located at <https://alpine-canada-parent.respectgroupinc.com/>.

ATHLETES WILL NOT BE PERMITTED TO PARTICIPATE IN CLUB ACTIVITIES AND/OR TRAINING UNTIL THEY HAVE DELIVERED THEIR SIGNED AND PARENT CO-SIGNED TEAMSHIP VALUES AND ATHLETE CODE OF CONDUCT. ALL PARENTS MUST COMPLETE RESPECT IN SPORT FOR PARENTS PROGRAM PRIOR TO THEIR ATHLETE COMMENCING ON ANY CLUB’S ACTIVITIES.

How to be a well-informed WMSC member

WMSC Website	Your best source of information: program details, training calendars, camp information, news articles, newsletters, athlete-parent resources, WMSC policies, waivers and more.
WMSC Newsletter and Emails	Not receiving it via email? Check your spam folder and if not there, email info@wmsc.info You can access news articles and newsletters at www.wmsc.info or on your Program U12, U14, U16 FIS.
Social Media	Follow us on Facebook and Instagram  
Update Addresses/Phone Numbers	Review and update your contact information to ensure you receive all Club communications and other important information.

Our main source of communication is our website <http://www.wmsc.info>



PROGRAMS	MEMBERS	NEWS AND EVENTS	ABOUT	RESOURCERS	MTB PROGRAM	VOLUNTEER	SUPPORT WMSC	WHISTLER CUP
----------	---------	-----------------	-------	------------	-------------	-----------	--------------	--------------

Programs TeamPages App (mobile)	<ul style="list-style-type: none"> This is your U (age) group page. You will need to visit our website www.wmsc.info Select your Program (U12, U14, U16, FIS) to view your calendar, mark attendance, communicate with your coaches, and access information exclusive to the Team.
About	<ul style="list-style-type: none"> Find our Mission, Vision, Guiding Principles Review our Org Chart and learn about our staff, directors, and key volunteers Read our History, National and BC Team Alumni, Honorary members Learn about the Dave Murray National Training Centre
Members	<ul style="list-style-type: none"> How to become a member Governance Club Photo Gallery
News and Events	<ul style="list-style-type: none"> News Articles and Current Events WMSC and BC Alpine Calendars Results and Timing Awards and Bursaries The Bob Parsons Memorial
Resources	<ul style="list-style-type: none"> WMSC Club Policies Athletics Forms Volunteering Buy and Sell Facebook Page
MTB Program	<ul style="list-style-type: none"> Novice Intermediate Strong Intermediate Advanced
Support WMSC	<ul style="list-style-type: none"> Sponsorship Opportunities Annual Auction
Whistler Cup	<ul style="list-style-type: none"> All you need to know about Whistler Cup

Club Policies – In particular, please review our Club Policies including our Conduct Protocol and Travel Policy.

My WMSC Account – Every WMSC family will have two family accounts:

	Active Works where you can register and pay for your athlete(s) winter programs, races, trips, camps, sign up for additional services, volunteer, view and update your financial information and sign all the necessary policies. Please make sure to get the WMSC Racer App from your App Store or Google store.
	TeamPages will be our main method of communication for the team, parents, and coaches. We will post training, races, updates and events schedules and attendance. Please make sure to get the app from your App Store or Google Store



Get to know WMSC Management and Alpine Staff Bios [here](#).

Management Staff	
Executive Director, Sandy Nattress 705-441-0891 sandy@wmsc.info <ul style="list-style-type: none"> • WMSC Mission and Vision • Operations 	Office Manager, Blanca de la Rosa 604-932-4644 blanca@wmsc.info <ul style="list-style-type: none"> • Enrollment / Registration • Membership Management • TeamPages and Active Works Online accounts management • WMSC Developing Champions Fund (BCASF)
Accounting Dave Duncan 604-932-4644 dave@wmsc.info	Whistler Cup Administrator, Susie Ernsting Whistlercup@wmsc.info <ul style="list-style-type: none"> • Whistler Cup management, logistics and organization
Alpine Staff	
U12 Lead Coach, Dana Toso 604-388-5408 dana@wmsc.info Learn to Train	U14 Lead Coach, TBD Train to Train
U16 Lead Coach, David Prades 778-793-5643 david@wmsc.info Train to Train	FIS Lead Coach, Brad Eades 604-902-1774 brad@wmsc.info Train to compete

Board of Directors - The WMSC Board of Director is charged with governance of the Club by setting policy, engaging in management oversight, and long-term planning, You can find information on our current [Board of Directors](#) here. Members wishing to contact the Board can email the Club's Secretary at secretary@wmsc.info.

VOLUNTEER

The Club only exists through the efforts of its volunteers, the vast majority of whom are parents of current and former athletes. The Club cannot provide the quality of programming and host the numerous races and events without all members committing their time to the Club. At the same time, parents constantly express that one of the most rewarding aspects of the Club is their volunteer experience and the life-long friendships that are formed

WMSC Volunteer Expectations	<p>All parents are expected to volunteer at our events at least eight (8) full days during the season, on- or off-hill; consisting of</p> <ul style="list-style-type: none"> • for parents of athletes racing in our sanctioned events (eg Nancy Greene, Zone & Provincial races, Spring Series, but excluding Whistler Cup), the Club expects at least one parent to volunteer per registered athlete per day of the event, and also to assist in net set-up, and • parents are also expected to volunteer at Club socials and fundraisers. <p>All families are expected to volunteer at Whistler Cup and the Ski Swap.</p> <p>Beyond volunteering at your own athletes' races, you are encouraged to volunteer for races in other age categories, both to support the Club and to develop your own skills.</p>
How do I volunteer?	<p>You will be able to select your preferences for volunteering throughout the winter program registration on your Active Works Online Account. Questions? Email volunteering@wmsc.info</p>

Non-Volunteering Fee/Donation - Many parents volunteer far in excess of the Club's expectations, but unfortunately some parents fail to meet their volunteer obligations, leaving these obligations to fall on the shoulders of other parents. This is not fair to parents who do volunteer, and has been an ongoing issue within the Club. The Club recognizes, however, that meeting the Club's volunteer guidelines is simply not feasible for some families. These families will be provided the opportunity to make a \$1,500 financial contribution to the Club in lieu their volunteer obligation. In exceptional hardship circumstances, the Club may waive this in lieu volunteer financial contribution. The Club will actively monitor volunteer contributions this season to ensure members are meeting their volunteer obligations.

Key Volunteer Contacts

Roman Torn Alpine Chair	<p>Responsible for competitions hosted by the WMSC and the training of Club volunteer officials. Each spring, the Club works with BC Alpine and the Coast Zone to identify the races that will be held at Whistler. The Alpine Chair, along with volunteer coordinators, recruits the race organizing committee (ROC) for each competition. To ensure the Club has trained volunteers for the races, the Alpine Chair works with the Coast Zone to schedule Officials training courses.</p>
Kim Abbott Membership Chair	<p>The Membership Chair recruits and mentors Parent Reps for each U group in the Club.</p>
Parent Reps TBD U10 Program U12 Program	<p>The U Group Parent Reps are the liaison between the coaches and parents and can assist with several tasks including emails to parents regarding upcoming events, assisting with logistical planning for away trips and recruiting chaperones, drivers, and cooks for away trips. The Parent Reps also work with the Volunteer Coordinators for home races and events. The Parent Rep Coordinator acts as the liaison between the Parent Reps and the Executive Director if required.</p>

\$ SUPPORT

There are many convenient ways to show your support to WMSC Racers. We very much appreciate your generosity.

Ways to give	<ul style="list-style-type: none"> • Cash, cheque, e-transfer or Credit Card • In-kind donations
Fundraisers	At WMSC, much of what we can accomplish is made possible by our Annual Ski Swap, Kick-off Party and other fundraisers, Participation in annual giving from our membership, alumni and sponsors will help WMSC to continue the growth of our Club.
Sponsorship	WMSC produces a number of events that are available for sponsorships annually. The Whistler Cup race attracts a range of audiences internationally and offers excellent exposure and benefits that can be customized to suit the sponsor's needs. Contact Sandy Nattress for more details at sandy@wmsc.info
Developing Champions Fund	Our fundraising goal for 2024-2025 is TBD. Cash contributions over \$100 are eligible for tax receipts. These donations support the general operating costs of the Club allowing it to provide a quality ski racing environment benefiting our athletes across Canada.

